



**RELAX
WITH
US**

Hand over your card with every Food & Beverage purchase to earn Premium Points



**CELEBRATE
WITH
US**

Use your Premium Points to pay for purchases throughout the Club.



**WIN
WITH
US**

Take a chance on our gaming machines & be sure to insert your card to earn Premium Points

Privacy Statement

Club Helensvale is committed to the privacy of our members. While the information collected from Premium Rewards is essential in allowing us to provide superior products and services, we value our member's trust. Club Helensvale ensures all activities relating to Premium Rewards by members shall remain confidential and shall not be discussed with patrons and members of the community.

Club Helensvale will take all reasonable steps to protect the member's personal information from misuse, loss and unauthorised access, modification and disclosure.

***Terms & Conditions** apply to all components of the Premium Rewards Program. See reception for full details.



ClubHelensvale

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Find us on:



Gamblinghelp

PHONE | FACE-TO-FACE | ONLINE
www.gamblinghelponline.org.au
1800 858 858



ClubHelensvale



IT'S OUR WAY OF SAYING THANK YOU.



Premium REWARDS

Club Wide Benefits:

- » Discounts at Bistro & Café.
- » Discounts at Bar.
- » Entry into Club Promotions.
- » Redeem Premium Points for Cash.
- » Purchase Food & Beverages with Premium Points.



IT'S YOUR TIME TO SHINE!



Rewards Table

BENEFITS	SAPPHIRE	EMERALD	RUBY	DIAMOND
Status Points Required for Entry*	0 >	20,000 >	40,000 >	60,000 >
Members Discount on F&B				
Earn Points at Bingo & on Merchandise				
FREE Tea & Espresso Coffee in the Gaming Room				
FREE Gaming Room Soft Drink				
Members Only Promotions				
Birthday Offers				
Redeem Points for CASH				
Visitation Points	5	100	500	1,000
Gaming Room Snack Menu Discount		20%	50%	FREE
Birthday Bonus Points		1,000	5,000	10,000
Gaming Points Multiplier			20% more	30% more
Discount on F&B (when Purchased with Points)			20%	30%
Special Occasion Gifts				
Non-expiration of Premium Points				

*Rating is done on a 6 monthly basis.

How do I learn Premium Points?

Simply hand over your membership card with any purchase* or insert your card while playing our gaming machines.

\$5 Gaming Turnover = 1 point

\$1 spend on Food & Beverage = 1 point

\$1 spend on Bingo and Merchandise = 1 point

What are my Premium Points worth?

One Premium Point is worth one cent.

1 point = \$0.01

500 points = \$5.00

How can I use my Premium Points?

You can purchase Food & Beverage, Bingo and redeem Premium Points for cash.

How do I join?

All members of Club Helensvale are automatically entered into the Premium Rewards program. You may opt out at any time.

How do I know my level?

Swipe at the kiosk, ask at Reception or at your Gaming machine.

How do I go up a level?

Once you earn the required amount of status points you will automatically move up a level.

Can I move down a level?

Yes, levels are reviewed every 6 months (by 7th January and 7th July). If you do not have the required number of status points to stay in a level you will drop down into the next category.

Do my Premium Points expire?

Your Premium Points will expire 12 months after accrual, so be sure to use them frequently and avoid missing out on spending them.

* Points cannot be earned on purchases of cigarettes, gift cards, TAB, Keno, raffle tickets or on purchases paid for with points.

For more information go to: www.clubhelensvale.com.au/premiumrewards