



























Club Wide Benefits:

- > Discounts on Food & Drink purchases
 - > Entry into Club Promotions
- > Redeem Premium Points For Cash
 - > Purchase Food & Drinks with Premium Points
 - > Receive Birthday Rewards

Rewards Table

BENEFITS	Sapphire	Emerald	Ruby	Diamond
Status Points Required For Entry	0>	20,000>	40,000>	60,000>
Members Discount on Food & Drinks				
Earn Points at Bingo & on Merchandise				
Complimentary Espresso Coffee & Tea in the Gaming Room				
Complimentary Soft Drink in the Gaming Room				
Member Only Promotions				
Redeem Points For CASH				
Visitation Points	5	100	500	1000
Birthday Rewards Points (redeem on Food & drinks)	2000	2500	3000	5000
Premium Points Birthday Bonus		1,000	5,000	10,000
Gaming Points Multiplier			20% more	30% more
Discounts on Food & Drinks (when purchased with Points)			20%	30%
Special Occasion Gifts				
Non-expiration of Premium Points				

How do I join?

All members of Club Helensvale are automatically entered into the Premium Rewards program. You may opt out at any time.

How do I earn Premium Points?

Hand over your membership card with any purchase* or insert your card while playing our gaming machines.

\$5 Gaming Turnover = 1 point
\$1 spend on Food & Beverage = 1 point

What are my Premium Points worth?

One Premium Point is worth one cent.
500 points = \$5.00

How can I use my Premium Points?

You can purchase food & beverage, bingo and redeem Premium Points for cash.

Do my Premium Points expire?

Your Premium Points will expire 12 months after accrual, so be sure to redeem them frequently.

How is my level determined?

Status Points are used to determine your current level & are calculated at the same rate as Premium Points. Status Points are non redeemable & are reset every six months.

How do I know my level?

Swipe at the kiosk, or ask our friendly Reception & Gaming.

How do I go up a level?

Once you earn the required amount of status points you will automatically move up a level.

Can I move down a level?

Yes you can, levels are reviewed every 6 months (by 7th January & 7th July). Depending on the number of Status Points you may drop down to the relevant level.

What do I get for my birthday?

Premium Points Birthday Bonus

Swipe your membership card at the kiosk on the day of your birthday to receive your Premium Points Birthday Bonus. The bonus points can be redeemed for cash or spent on food & drinks & will expire after 12 months.

Birthday Rewards Points

Your card will automatically be loaded with your Birthday Rewards Points on the 1st of your birthday month. The points can be used to purchase food & drinks for that month only & will automatically expire on the last day of the month.

*Premium Points cannot be earned on purchases of cigarettes, gift cards, TAB, Keno, raffle tickets or purchases paid for with Premium Points.

For more information go to:
www.clubhelensvale.com.au/premiumrewards



MORE

WAYS TO
EARN POINTS

Earn points with food & beverage purchases or any time you play our gaming machines. Swipe at the kiosk each visit for bonus points.

Use your points to pay for purchases or redeem for cash. Receive birthday rewards & other special member only offers.



MORE

WAYS TO
BE REWARDED

Dine, drink or play to automatically enter our club competitions.

WIN

major prizes throughout the year.



MORE

CHANCES
TO WIN

Privacy Statement

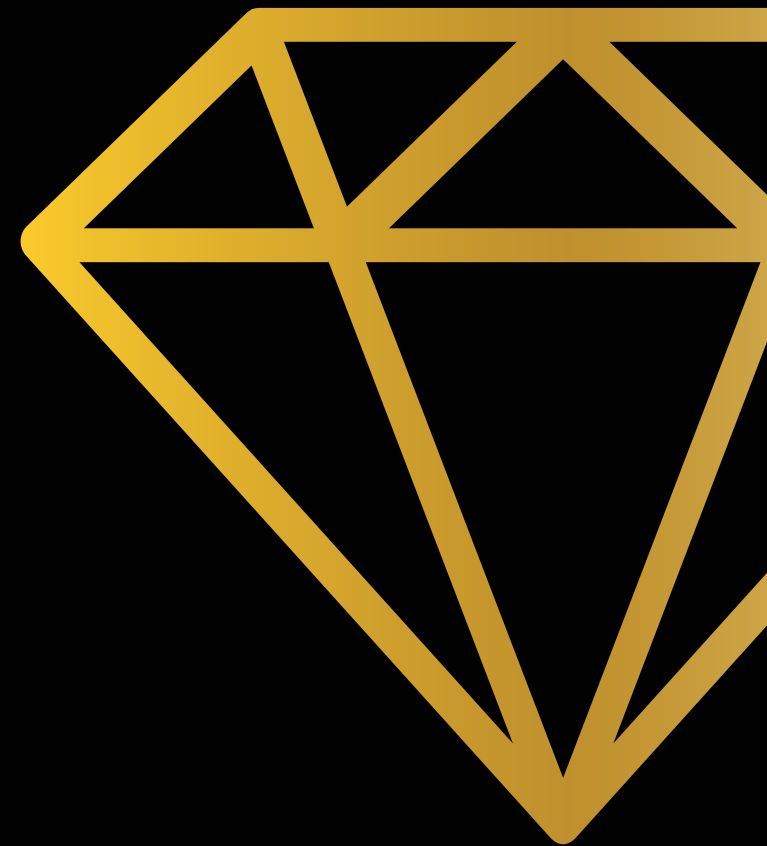
Club Helensvale is committed to the privacy of our members. While the information collected from Premium Rewards is essential in allowing us to provide superior products and services, we value our member's trust. Club Helensvale ensures all activities relating to Premium Rewards by members shall remain confidential and shall not be discussed with patrons and members of the community. Club Helensvale will take all reasonable steps to protect the member's personal information from misuse, loss and unauthorised access, modification and disclosure.

*Terms & Conditions apply to all components of the Premium Rewards Program. See reception for full details.

Gamblinghelp

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premium REWARDS

Gives you more



ClubHelensvale